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1. ABOUT US

» Are you overshooting the mark?

Very often the approach to *quality, environmental health and safety* is more complicated than necessary. Companies overshoot the mark while implementing management systems. Time-consuming attention is paid to achieving "cultural change" and time and money are invested in training programmes that are insufficiently geared to the specific business situation. Policy is no longer a means to an end, but becomes an aim in itself.

Is there another way? Maybe you have wondered about this in the day-to-day running of your business. We are confident: there is another way!

» What can be done differently?

- A good balance between self-governing procedures and directional management is possible.
- Why have separate policies? A no-nonsense approach will ensure that quality, environmental, health and safety are managed in such a way that they support the primary process.
- Can this be done without unnecessary investments? Of course, by using the right models, processes and organisational structures can be defined rapidly and without needless consultation.

Do you want such a change? Do you need support?

» Querium can help!

We make sure that you get the necessary certifications, we help your team and we have a no-nonsense attitude that is focused on the processes, because we believe in an integrated approach that will help your company achieve financial goals while pursuing a socially and environmentally sound policy.

Our experience is based on supporting projects and performing audits at companies such as:

- Philips International B.V.
- JDS Uniphase Netherlands B.V.
- Sumitomo Metal Mining Co. (Japan)
- Photonic Materials Ltd. (Scotland)

» **A reaction of one of our customers**

"Photonic Materials develop and manufacture high performance oxide crystals for emerging technology applications. As a start-up business with a highly complex manufacturing process, we faced major challenges in implementing an effective quality management system. Querium completed a long-term project to implement QMS on budget, on time, achieving ISO9001:2000. We were very impressed with the approach from Querium and now have a perfectly tailored system with buy-in from all staff and satisfied OEM customers."

John Nicholls, CEO of Photonic Materials L^{td}, July of 2003

2. BLUEPRINT

In order to create an integrated management system that meets the requirements of international standards such as ISO 9000:2000, ISO 14001 and OHSAS 18001, there must be *evidence* that business activities within your organisation are *systematically* handled.

» **Create opportunities / Lead and communicate**

Querium can perform the following investigations:

- Organisational assessments
- Feasibility studies
- Growth management
- Definition and deployment of policy
- Internal communication

» **Develop capabilities / Coach en train**

Querium can provide the following courses:

- Auditing and implementing management systems according to ISO 9001
- Auditing and implementing OH&S management systems according to OHSAS 18001
- Statistical Process Control
- Use of Quality Tools

» **Value performance / Monitor and measure**

Querium can support you by:

- Implementing performance indicators
- Implementing systems for supplier selection and evaluation
- Performing audits of (world-wide) supplier

» **Integrate systems / Review and improve**

Querium can support you by: Interim quality and EHS management

- Co-ordinating ISO 9001:2000 projects
- Co-ordinating OHSAS 18001 projects
- Integrating quality and EHS systems Defining quality manuals
- Defining safety manuals
- Defining processes and procedures

3. BUILDING THE SYSTEM

Querium develops concepts that can be effectively and efficiently adapted to your business situation and that can be plugged into existing management systems. Three examples:

» The total process

Strategic management, production and support coherently described in processes

Features:

- A flexible, scalable and clear approach that conforms to the principles of ISO 9001, OHSAS 18001, GMP, TL9000 and QS9000.
- Within the processes there is a good balance between self-government and directional management.
- The ultimate solution for an integrated management system

» OHSAS meets ISO

An integrated management system conforming to ISO 9001 and OHSAS 18001

Features:

- Finely tuned set of handbooks, procedures and instructions covering the management of quality and health & safety.
- Leads to a clear and simple communicational structure.
- The ultimate solution to address health and safety issues and the obvious extension to your existing quality management system.

» The valued supplier

Survey, evaluation and audit, a balanced program to control suppliers

Features:

- Questionnaires, scoring guidelines and audit programmes aimed at the selection and (re-)evaluation of your suppliers.
- A framework for improving performance.
- Geared for the control of (international) suppliers that are visited less frequently.

4. CONTACT US

Have we aroused your interest? If so, we would like to exchange ideas with you. You can contact us as follows:

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